This objective is assessed by using: 1) Key Performance Indicator (KPI) data related to student knowledge; 2) Licensure Pass Rates; and 3) Pass rate of courses related to the courses required for the National Counselor Exam (NCE).

1) Key Performance Indicator (KPI) Data. La Salle's PCC Program KPIs are found on the program [website](#). The first eight KPIs represent the foundational knowledge and skills of all counselor education program graduates: Professional Orientation and Ethical Practice; Social and Cultural Diversity; Human Growth and Development; Career Development; Counseling and Helping Relationships; Group Counseling and Group Work; Assessment and Testing; and Research and Program Evaluation. The ninth KPI represents the knowledge and skills of clinical mental health counseling (the program's focus is on diagnosis). Each KPI is assessed in multiple ways across multiple time points through: in-class assignments, the written comprehensive exam*, the oral comprehensive exam, and surveys of graduating students and alumni. These data are compiled to examine whether we met our program benchmark of at least 80% of students being rated as proficient or higher in these knowledge domains.

KPI 1.2	Yes
KPI 2.2	Yes
KPI 3.2	Yes

	72% PA, 22% NJ Also CT, FL, MA	68% PA, 22% NJ Also CT, FL, MA	70% PA, 21% NJ Also CT, FL, MA	72% PA, 20% NJ	73% PA, 20% NJ	73% PA, 21% NJ